



Mission

Uptown, Down to Earth: To grow and strengthen Rutland's hard-working business community through authentic connections and strategic opportunities.

Vision

Rutland Proud: To attract and expand development, business and prosperity with pride and purpose.

Uptown.

Down to Earth.



Welcome New Associate Members!

**Become a member now!
\$199**



Associate members are professional individuals, businesses, property owners or organizations that are not located within the physical boundaries of the URBA and would like to be part of the thriving and supportive business community URBA has to offer.

URBA would like to recognise the latest members of our Associate Membership

Studio9 School for the Arts - 1180 Houghton Rd

<https://www.studio9.ca/>

Freedom Carpentry Kelowna - 875 Hollydell Rd

<https://www.freedomcarpentry.ca/>

The Gathering Place - 19-1435 Sylvania Cres

<https://www.thegatheringplacebc.ca/>

Kelowna Chiefs - Rutland Arena

<https://www.kelownachiefs.com/>

Gold Group of Companies - 2070 Harvey Ave

<https://www.goldnps.com/>

We would also like to recognize new businesses within our BIA

- Ajay Jewelers
- Alcatraz Chicken
- Eb Medical Clinics
- iThrift
- Norman's Diner
- The Local Pharmacy
- Toshido Mixed Martial Arts
- Vancouver Pizza Kitchen

Board of Directors

- President**
Nancy Wells
Kelowna General Hospital Foundation — Rutland Thrift
- Vice President**
Domenic Rampone
Mara Lumber Building Centre
- Treasurer**
Navjit Khun Khun
Benson Law LLP
- Directors**
Justin Bullock
OK Tire
Top Grade Tire Recycling
- Courtney Fedevich**
Venture Commercial
- Laura Fitzsimmons**
Haus + Home Interior Design
- Terra George**
Superior Paint Co
- Brad McNaughton**
Lux Quality Homes
- Parmjeet Seghal**
Canco Petroleum
- Devin Welsh**
Scotiabank
- Ex-Officio**
Mayor Tom Dyas
City of Kelowna
- Carmen Rempel**
Kelowna Chamber of Commerce
- Birte Decloux**
Urban Options Planning Corp.
- Executive Director**
Karen Beaubier

COMMUNITY SAFETY

Who to Call and When to Call

Community Safety is a Shared Responsibility

The City of Kelowna continues to lead efforts in our community to improve safety through innovation, collaboration and advocacy. Together, we can achieve a Kelowna where all people are safe and feel safe.

Visit kelowna.ca/communitysafety for information related to:

- Community / Business Safety Toolkits
- Protecting your property (e.g., home, bike, vehicle)
- Personal safety
- Block Connector Program
- Removal of graffiti, shopping carts, and sharps from public property
- Safety and security audits
- Community Safety Plan

For further inquiries or information, connect with us at communitysafety@kelowna.ca

EMERGENCY

9-1-1

A serious crime has just occurred or is about to occur. This includes in-progress crime, or if someone's health, safety, or property is in jeopardy.

You have an emergency that requires immediate action from the police, ambulance, or fire.

RCMP Police Services

250-762-3300

1190 Richter Street
Kelowna, B.C. V1Y 2K7

Rutland Community Policing Office

250-765-6355

115 McIntosh Rd Kelowna,
B.C. V1X 2C5

RCMP NON-EMERGENCY

250-762-3300

For non-emergency and general inquiries for:

Reporting a crime after it has occurred

Reporting stolen, lost or found property

Reporting suspicious or illegal activity

Obtaining general information from the RCMP

Report Online: kelowna.ca/police

The online reporting tool is an alternative way to report incidents that may not require police attendance.

Note: Crimes with suspects, injuries, or concerns for health or safety may not be reported online.



Nancy Wells, URBA President

BYLAW SERVICES

250-469-8686

To report a City Bylaw violation

You can register a complaint for:

Nuisance property / unsightly premises

Parking infractions

Person(s) sheltering in public spaces

Zoning / Illegal suites

Report Online: kelowna.ca/bylaws

If you spot a dog in distress in an enclosed vehicle, contact BC SPCA:

250-861-7722 (9 a.m. to 5 p.m.)

For all other dog-related issues:

Central Okanagan Dog Control Services

250-469-6284

Faces of Rutland: Meet Karrin Morris, owner of Rutland's beloved Burger Baron

Article written by Sofia Pangalos

Originally constructed to host a fun-loving Tastee Freez location, Rutland's beloved Burger Baron, located at 140 Rutland Rd N, has garnered loyal support from every corner of our city.

For six decades, Burger Baron has been delighting Kelowna with mouthwatering burgers, milkshakes, and more, including vegetarian options, all at an affordable price. First nestling themselves into their vibrant location on Rutland Rd in 1992.

Driven by her entrepreneurial spirit, Karrin Morris assumed ownership of Burger Baron in 2017 after accumulating years of experience working for franchises. Since then, she's witnessed firsthand how the community around her has flourished.

"The beautification of Rutland is stunning, with the flowers, parks and revitalization of the infrastructure including Centennial Park & sidewalks... I'm excited to see this next phase of our community," she says.

Morris's admiration for Rutland is undeniable in the way she cares for its people, some of whom she considers family. "They welcomed me with open arms with their friendliness and sense of community & neighborly spirit...with my neighboring businesses, we are really one big happy family," she explains.

From sponsoring programs like the RSS work experience program and teams like the Kelowna Chiefs to providing a bursary for individuals, she does her part to help the community thrive. Karrin is also heavily involved in a variety of community events, and she serves as a Director on the Board for the Uptown Rutland Business Association (URBA) which she commends for giving her a "huge opportunity to meet other business owners."

Morris extends her heartfelt gratitude to the Okanagan community for their ongoing support and unwavering love for Burger Baron.



Arts on the Avenue

Presented By: Festivals Kelowna

Aug 3 / 400 Bernard Avenue / 5 - 9 PM / FREE ADMISSION!

Come to downtown Kelowna for the free visual arts festival and market, Arts on the Avenue! Explore the 25 artisans in the marketplace, participate in 4 interactive demonstrations, learn the working process of 2 feature artists, and enjoy 8 live performers. Don't miss out on this exciting event!



Member Profile Ramandeep Singh from The G.O.A.T. Barbers



Owner 235 Rutland Rd N 778.389.7070

Can you tell us about how your business started? How long has your business been in Rutland?

We've been in business in Rutland for about three months. GOAT Barbershop started in Surrey, and when I was working there, I would get a lot of clients from Kelowna who would come up specifically to see me.

What is your favourite thing about Rutland?

Rutland is so peaceful. I lived in Surrey for four years, but I prefer the quieter pace of a smaller city. Also, the people have a different feel to them here and are more community-oriented.

Any reason you chose Rutland as your business location?

I considered starting my business further out of town, but my friends told me to set up shop in Rutland because the community is spirited and friendly. I love being close to a park and other businesses.

What inspired you to pursue your business?

I have a few family friends over here who said they wanted a barbershop over here like mine, so we moved here with bold new ideas.

Being a barber is my passion! I started when I was 17 and I've been doing it for 7 years now. I've thought about starting other businesses in the future, but this is where I see myself for my first 10 years.

Do you have any projects/events/products or just any general plugs you want us to share? What's in your plans for the future?

In the future, maybe about two or three months, we're going to open a bar in the shop. We plan on bringing so much in; a coffee machine, vending machine, a pool table. It's going to be so much cooler. It's going to be a great place for people to hang out!

Upcoming URBA After Hours



Join us for networking and good conversation

Register Now via QR Codes!



Sept 6 Black Mountain Veterinary Hospital

156 Asher Rd / 5 - 7pm / \$10

<https://www.blackmountainvetkelowna.ca/>



Oct 4 PIZZA WARS Interior Savings Credit Union (joint host w/ Kelowna Chamber)

185 Rutland Rd S / 5 - 7pm / \$10

<https://www.interiorsavings.com/>



Nov 8 Canco Petroleum

125 Hwy 33 E / 5 - 7pm / \$10

<https://cancopetroleum.ca/>